

Contact Information

Hours of Operation (8:00 a.m. - 5:30 p.m. EST)

EDI Solutions

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Website: www.BlueChoiceSCMedicaid.com

EDI Technical Assistance

Under normal operating conditions, batch eligibility responses will be available by 7am EST, if not earlier, for batches received by 9pm EST the previous day. However, some business lines may take as long as 72 hours to generate a response.

When a situation arises, where the eligibility inquiry system requires non-routine maintenance or experiences system failure, an e-mail notification will be sent explaining the issue and expected downtime, when available.

Internet/Web Site Information Resources

The following are links to HIPAA-related web sites that will provide additional information to help you understand HIPAA requirements. This information is intended for educational purposes only and is not to be used as a substitute for legal or other professional advice.

Department of Health and Human Services of South Carolina: www.dhhs.state.sc.us

WEDI/SNIP: www.wedi.org

Washington Publishing Company (copies of the Implementation Guides): www.wpc-edi.com

BlueChoice HealthPlan Medicaid: www.BlueChoiceSCMedicaid.com