

## Testing Process

Comprehensive testing procedures have been developed to minimize production problems. All trading partners are required to successfully complete the testing process prior to being approved for production status.

The testing process consists of the following:

- Telecommunication connectivity
- Log on/Security parameters
- Report Retrieval and Interpretation
- Companion Document compliance

For efficient and effective testing for direct submitters, we will make every effort to test with software vendors, prior to testing with submitters who utilize their software packages. This will help reduce the amount of effort required of the submitter when testing directly with BlueChoice HealthPlan Medicaid.

### Getting the Testing Process Started

The following must be completed before your testing can begin:

- Review and familiarize yourself with the terms and conditions of the Trading Partner Agreement (Refer to Section 1: **Chapter IX Trading Partner Agreement**, and Section 3: **Appendices**).
- Review all chapters and appendices of the EDI User Guide, including the Companion Document associated with the transaction you will exchange with us.
- Complete and submit the EDI Registration Form to EDI Solutions (Refer to Section 3: **Appendices**). Once the completed form has been received and processed, you will be assigned your EDI Sender ID Number, Gateway Logon ID and password. A representative will be assigned to discuss your testing schedule and guide you through the testing process.
- Visit our website [www.BlueChoiceSCMedicaid.com](http://www.BlueChoiceSCMedicaid.com) frequently as it offers the most up-to-date information and news about BlueChoice HealthPlan Medicaid.

## Testing Preparation

The creation of test files is crucial to the success of the testing process. All test files must adhere to the following:

- All test files must contain production quality EDI test data.
- Create test files using the same means as the production data. The test data should contain realistic data; not data that is handcrafted specifically for testing purposes.  
***In order to expedite testing, we recommend that you submit a test file containing the same type of claims that you may already have previously submitted electronically in the non-HIPAA compliant format or via paper for purposes of comparison.***
- Populate “T” in the Interchange Control Header (ISA15 Usage Indicator) to indicate that the file is a TEST file.
- For each test submission, include approximately 25 test claim transactions per interchange.
- Include members with various lines of coverage.
- Transmit a representative sampling of the types of transactions or claims you normally submit.
- Prepare to receive acknowledgments and reports from your mailbox in response to your file submissions.

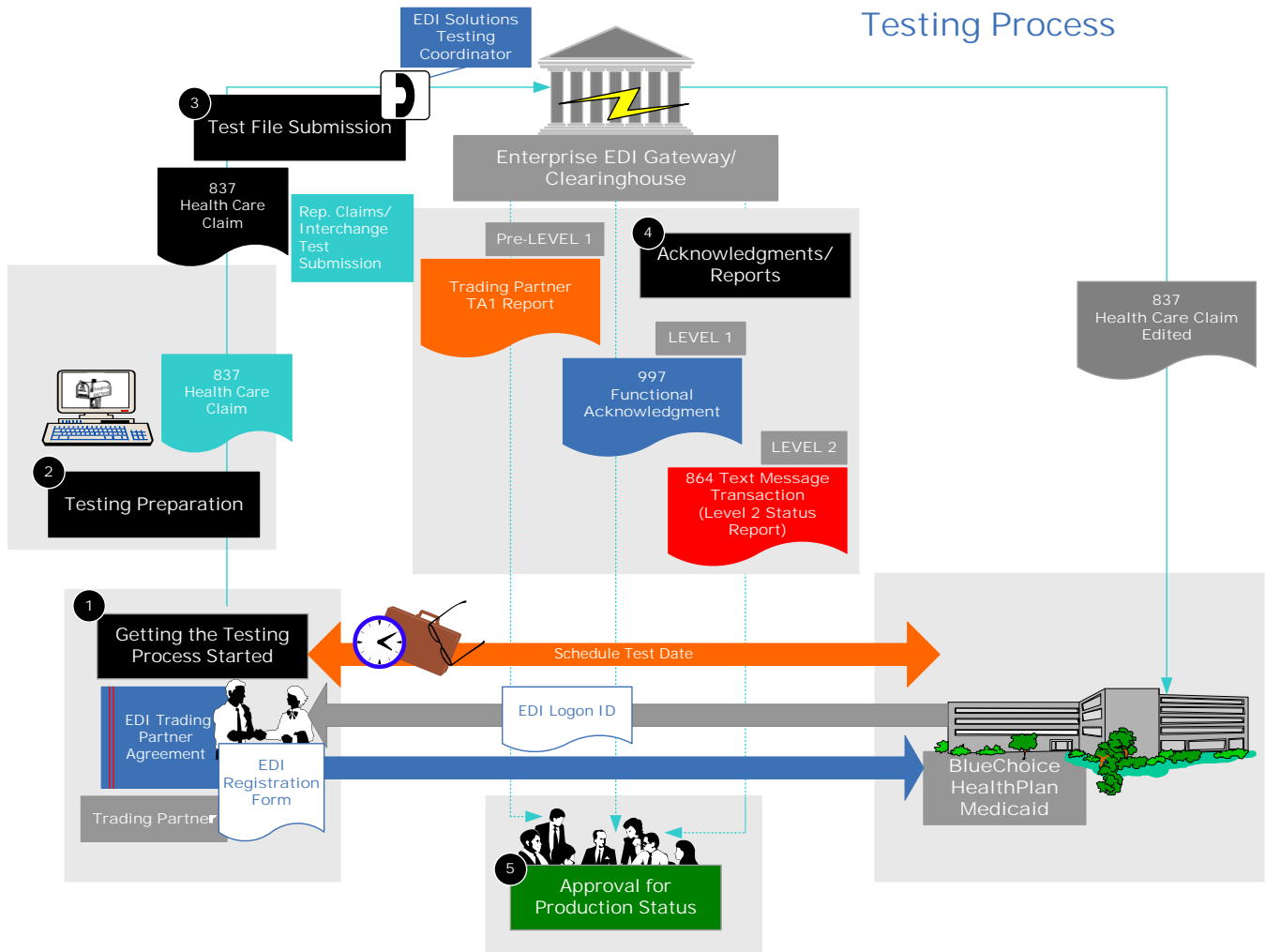
## Acknowledgments and Reports

Properly using the acknowledgments and reports is a critical process in a successful electronic exchange (Refer to Section 1: **Chapter VIII Acknowledgments and Reports** for details.)

- Retrieve your acknowledgments and reports after each transmission. Only by retrieving, reviewing and understanding these reports can you be assured that your transmission was accepted. If the submission was rejected or partially rejected, the reports will indicate the error. Please correct the data and resubmit. It is critical that you check your mailbox and review your reports for every transaction transmission.
- Your EDI Testing Coordinator will review the test results, acknowledgments and reports with you throughout the testing process.

## Test File Submission and Acknowledgments/Notifications

### Health Care Claim Testing Process



- 1 Getting the Testing Process Started.** Upon receipt of the Logon ID(s) and creation of the initial test file, you should be prepared to schedule the initial test submission. If requested, a representative from EDI Solutions will walk you through your initial transmission.
- 2 Testing Preparation.** Prepare your test files according to the testing preparation instructions on the previous page.
- 3 Test File Submission.** After you submit a test file, you will receive an Activity Log (specific to your communication software) confirming that your test file has been received and is being processed. Notify your EDI Testing Coordinator that you have submitted a test file.

- 4 Acknowledgments/Reports.** Download a series of Response Reports from your mailbox: (Refer to **Chapter VII** for a detailed explanation of reports)

**Trading Partner TA1 Report** Transaction for errors related to enveloping and duplicate control number identifiers

**997 Functional Acknowledgment** (Transaction Format X12 syntax checking)

**864 Text Message** Transaction for the Level 2 Status Report (HIPAA Implementation Guide compliance checking)

- 5 Approval for Production Status.** Your EDI Testing Coordinator will review the test results with you.

## Approval for Production Status

Tests will be repeated until you have consistently and successfully:

- Met telecommunications connectivity and logon/security parameters
- Exercised report retrieval and interpretation
- Pass 100% of Level 1 - X12 compliance edits
- Pass 95% of Level 2 - HIPAA IG compliance edits, including internal/external code set edits and business edits.

## Submitting Production Files

Once testing is successful, you will be approved to begin submitting production transactions.

It is critical that you continue to submit your claims in the HIPAA-compliant format.

- Populate “**P**” in the Interchange Control Header (ISA15 Usage Indicator) to indicate that the file is a PRODUCTION file. Change the “**T**” in the ISA15 (Usage Indicator) segment to a “**P**” for production.

**IMPORTANT! Once in production, you assume responsibility of the 997 and 864 reports as they will no longer be monitored by EDI Solutions.**