

February 1, 2011

Claims Overpayment Recovery Procedure

If you are notified of an overpayment, or if you discover that you have been overpaid, please return the overpayment. Mail the check and a copy of the overpayment notification to:

**Attn: Overpayment Recovery
BlueChoice HealthPlan Medicaid
P.O. Box 92420
Cleveland, OH 44193**

The address above cannot accept overnight packages. If you are sending an overnight package, please address your package to the following:

**Attn: Cash Dept. - AC10I
BlueChoice HealthPlan Medicaid
21555 Oxnard Street
Woodland Hills, CA 91367**

If BlueChoice HealthPlan Medicaid does not hear from the provider or receive payment within 30 days, the overpayment amount is deducted from his or her future claims payments. In cases when it is determined that recovery is not feasible, the overpayment is referred to a collection service.