

February 1, 2011

Claim Submission Formats and Filing Assistance

We currently accept CMS-1500 and CMS 1450 (UB-04) claim submission formats, filed online or paper.

Electronic and Paper Claims

You may file both CMS-1500 and CMS UB-04 claims online using a BlueChoice HealthPlan Medicaid-approved electronic billing system software vendor or clearinghouse. File “clean” claims and any amounts due will process in accordance with your provider agreement. Paper claims may be submitted to the following address for processing and reimbursement:

**Attn: Medicaid Claims
BlueChoice HealthPlan Medicaid
P.O. Box 100124
Columbia, SC 29202-3124**

If you need claim filing assistance, please contact our Customer Care Center at **1-866-757-8286**. For more information regarding claims, see our online Provider Operations Manual at **www.BlueChoiceSCMedicaid.com**.

Claims Overpayment Recovery Procedure

If you are notified of an overpayment, or if you discover that you have been overpaid, please return the overpayment. Mail the check and a copy of the overpayment notification to:

**Attn: Overpayment Recovery
BlueChoice HealthPlan Medicaid
P.O. Box 92420
Cleveland, OH 44193**

The address above cannot accept overnight packages. If you are sending an overnight package, please address your package to the following:

**Attn: Cash Dept. - AC10I
BlueChoice HealthPlan Medicaid
21555 Oxnard Street
Woodland Hills, CA 91367**

If BlueChoice HealthPlan Medicaid does not hear from the provider or receive payment within 30 days, the overpayment amount is deducted from his or her future claims payments. In cases when it is determined that recovery is not feasible, the overpayment is referred to a collection service.

www.BlueChoiceSCMedicaid.com