

July 22, 2008
Provider Bulletin

We Cover Podiatry Benefits for Medicaid Members

BlueChoice HealthPlan covers podiatry benefits for our Healthy Connections members. Covered services include:

- Podiatric surgical procedures
- Routine foot care, including:
 - Cutting or removal of corns and calluses
 - Nail trimming
 - Hygienic and preventive maintenance care
 - Diagnosis and treatment of diabetic ulcers, wounds and infections

Please bill BlueChoice HealthPlan directly for these services and NOT the state. If you have any questions, you can call our Customer Care Center (CCC) at **1-866-757-8286** Monday through Friday between the hours of 8 a.m. to 6 p.m. Or, you can visit us online any time at our website at **www.BlueChoiceSCMedicaid.com**.

Medicaid Members Should Use the State's New Enrollment Number

Please ask your BlueChoice HealthPlan members to call the new Healthy Connections Choices toll-free help line at **1-877-552-4642** if they have enrollment questions. Members with hearing or speech loss can call the Healthy Connections TTY line at **1-877-552-4670**.

Medicaid Members Should Not Use Discontinued Numbers

Please tell your Healthy Connections members NOT to use either the South Carolina Department of Health and Human Services number (**1-888-549-0820**) or the Beneficiary Services Helpline (**1-800-549-0820**) listed in the Important Contact Information chapter in the BlueChoice HealthPlan Provider Operations Manual.

If you have any questions, you can call our CCC at **1-866-757-8286** or visit us online any time at our website at **www.BlueChoiceSCMedicaid.com**.

Thank you for being a part of the BlueChoice HealthPlan network!