

Provider Bulletin
February 23, 2009

Clinical Practice Guidelines and Preventive Health Care Guidelines Approved

BlueChoice HealthPlan's Board recently approved the Clinical Practice Guidelines and Preventive Health Care Guidelines previously adopted by our Clinical Quality Improvement Committee, for the BlueChoice HealthPlan Medicaid program.

You can find the latest Clinical Practice Guidelines and Preventive Health Care Guidelines on our website at www.BlueChoiceSCMedicaid.com. Follow these easy steps:

1. Choose **Providers** and **Click Here**.
2. Under **Providers** select **Resources**.
3. Select **Clinical Practice Guidelines** or **Preventive Care Guidelines**.

Or, you can type the following URL: [http://www. BlueChoiceSCMedicaid.com/providers/resources.aspx](http://www.BlueChoiceSCMedicaid.com/providers/resources.aspx).

More information about our Clinical Practice Guidelines and Preventive Health Care Guidelines can be found in our Provider Operations Manual, available on the **Resources** page of our provider website, or by typing the URL: [http://www. BlueChoiceSCMedicaid.com/UserFiles/File/Providers/sc_pom.pdf](http://www.BlueChoiceSCMedicaid.com/UserFiles/File/Providers/sc_pom.pdf).

Benefit plans differ and BlueChoice HealthPlan's may not provide coverage for all services discussed in the Clinical Practice Guidelines and Preventive Health Care Guidelines. If you are uncertain regarding coverage of a particular service, please contact the number below for more information.

For a hard copy of the guidelines, please call our Customer Care Center at **1-866-757-8286**.

Thank you for your continued service in providing quality health care to our members.