

July 1, 2010

Subject: Clarification of Member's Disenrollment Rights

Dear Member:

Thank you for joining BlueChoice HealthPlan Medicaid. We hope you will be our member for a long time, but we want you to be aware of your rights should you ever wish to leave our plan. Our policy is as follows:

Disenrollment

- You can ask to leave the plan for cause at any time.
- You can ask to leave the plan, without any reason, once during the first 90 days of your current 12-month enrollment period with BlueChoice HealthPlan Medicaid.
- If you do not ask to leave the plan during the first 90 days of your current enrollment period, you will continue to be enrolled for the full 12 months and may not ask to leave the plan until the first 90 days of your next enrollment period.

If you have any questions about this policy, please call us toll free at **1-866-781-5094**. If you have hearing or speech loss, you can call the TTY line at **1-866-773-9634**.

Sincerely,

Your BlueChoice HealthPlan Medicaid Team



1-877-552-4642