



# Call MedCall<sup>®</sup>

## Your 24-Hour Nurse Help Line

# 1-866-577-9710

TTY: 1-800-368-4424\*

### Help is just a phone call away!

What if you, your child or another family member gets sick or injured when your doctor's office is closed? Anytime day or night you can call MedCall. The call is free to you. Registered nurses are ready and waiting to help you – over the phone – with your health concerns.

**In a life-threatening emergency, call 911 or go to the nearest emergency room.**

### Put MedCall at your fingertips.

Program the MedCall phone number into all your phones. That way, you're just one touch away from the help you need.

### Your call is important.

When you phone MedCall, you can be sure your call is private.

### Need an interpreter?

MedCall nurses can help you in a language you understand.

### Use MedCall's audio library.

You can access hundreds of taped health topics in English and Spanish. You'll need to know the four-digit code to access an audio topic. The topic codes can be found in your Member Handbook. Call MedCall and follow the voice prompts.

# CALL US FIRST



\*TTY lines are only for members with hearing or speech loss

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